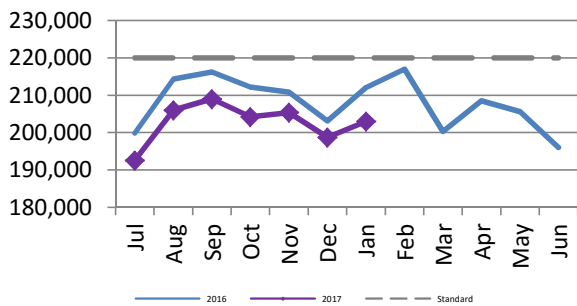


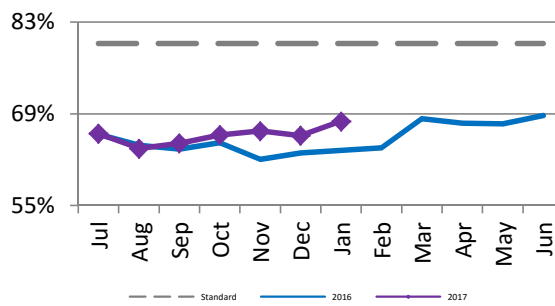
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending January 2017

Key Performance Indicators (KPI)	January 2017	January 2016	Percent Change	7 Months FY2017	7 Months FY2016	Percent Change	Goals
Total Monthly Ridership	5,373,403	5,536,806	-2.95%	38,136,346	39,462,042	-3.36%	
Average Weekday Ridership	202,975	211,981	-4.25%	202,694	209,787	-3.38%	220,000
Percent of Trips On Time	68.0%	63.5%	4.5%	65.81%	63.91%	1.90%	80%
Bus Availability	86.7%	89.8%	-3.1%	88.2%	89.7%	-1.50%	90%
Bus Miles/Major Collisions	153,265	178,425	-14.10%	169,839	156,558	8.48%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				2.64	3.65	-27.67%	3.00
Bus Miles/Mechanical Road Calls	8,800	12,836	-31.45%	9,148	11,842	-22.75%	10,000
Spare Ratio	25.06%	17.44%	7.62%	20.87%	17.83%	3.04%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.45%	99.41%	0.04%	99.50%	99.54%	-0.03%	100%
Cost per Hour	\$122.77	\$123.55	-0.63%	\$123.04	\$121.30	1.43%	\$120
Cost per Trip	\$2.97	\$2.85	3.98%	\$2.93	\$2.77	5.84%	\$2.50
Cost per Mile	\$8.67	\$8.85	-2.10%	\$8.82	\$8.65	1.90%	
Farebox Recovery	25.46%	27.35%	-1.89%	27.09%	29.02%	-1.93%	30%
Trips per Hour	41.38	43.30	-4.43%	42.07	43.88	-4.13%	48
Trips per Mile	2.92	3.10	-5.85%	3.02	3.13	-3.70%	
Passenger Miles per Revenue Hour	220.70	233.47	-5.47%	226.47	236.54	-4.26%	250
Average System Speed	13.05	12.92	0.96%	12.86	12.94	-0.63%	
Percent Complete in 30 Days (Customer)	95.09%	95.96%	-0.9%	98.09%	97.36%	0.7%	
Complaint Rate (Complaints per 100,000 trips)	8.80	10.39	-15.24%	10.03	11.45	-12.44%	10

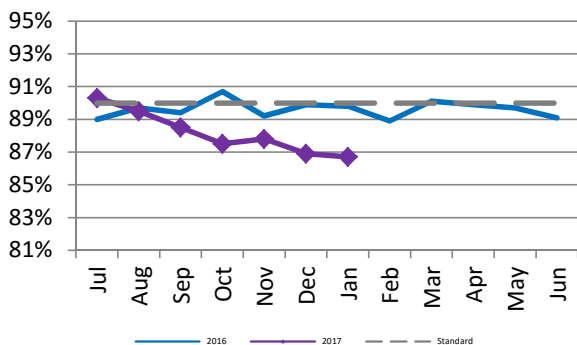
TheBUS
 Average Weekday Ridership



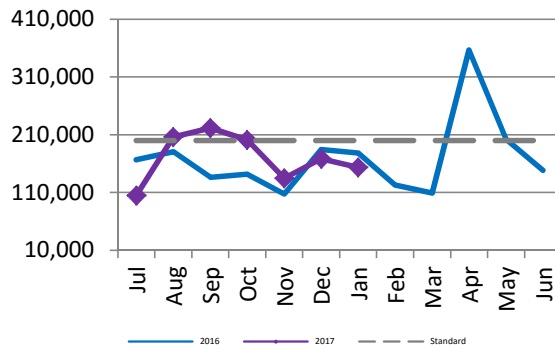
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending January 2017**

